TOTALCARE
FOR DYNATRACE

WHITLOCK|IS

It's true! Dynatrace is extremely fast to launch and easy to scale, but careful planning, configuration, integration, and ongoing support are all critical components of a successful implementation of any operations management solution. That's what WhitlockIS does best! WhitlockIS provides the fastest time to value, eases the ongoing operation, and provides a mechanism to ensure a constant pursuit of value. Whether you are building your Dynatrace platform from scratch or are already in production, WhitlockIS can help.

How do we accomplish this?

VALUE FIRST WORKSHOP

We provide a framework to ensure all aspects of the plan have been well thought out and each of the stakeholders understands and agrees to the commitment required to achieve a successful deployment.

VALUEOPS WORKSHOP

We help establish a modern, practical continuous improvement process and culture for enhancement after the initial deployment.

SPEED TO GO-LIVE

No company has more industry experience with best practice planning, configuration, and integration services to ensure a timely and successful Go-Live.

INVESTMENT PROTECTION

We transform organizations struggling with heavy and expensive customizations and upgrades, to the "new way" – simple, efficient deployment and upgrades.

ACCELERATE, AUTOMATE, EXTEND

Leverage our decades of experience in IT operations management to share best practice guidance, embed automation and software intelligence into cloud operations to drive more innovation, and integrate Dynatrace throughout your environment to drive maximum value from the platform.

ADMINISTRATION-AS-A-SERVICE

WhitlockIS TotalCare service provides a team of US based Dynatrace Engineers, Architects, and Project Managers who help manage the environment, drive adoption, and accelerate time to value.

WHAT DO CUSTOMERS GET WHEN THEY BUY TOTALCARE for DYNATRACE FROM WHITLOCKIS?

- ValueFirst Workshop
- ValueOps Workshop
- Best Practices & Guidance
- Administration & Configuration
- Dashboard & Reporting
- Proactive Problem Analysis
- Environmental Updates
- License Management
- Training

WHITLOCKIS.COM | INFO@WHITLOCKIS.COM

3 MONTH

SILVER PACKAGE EXPRESS

For teams that want to do most of the work themselves with a little help from the experts, we offer our Silver Package.

- ValueFirst Workshop
- ValueOps Workshop
- Best Practices & Guidance
- Administration & Configuration
- Dashboards & Reports
- Proactive Problem Analysis
- Environmental Updates
- License Management
- Training
- 45 hours/month

12 MONTH

SILVER PACKAGE

For teams that want to do most of the work themselves with a little help from the experts, we offer our Silver Package.

- ValueFirst Workshop
- ValueOps Workshop
- Best Practices & Guidance
- Administration & Configuration
- Dashboards & Reports
- Proactive Problem Analysis
- Environmental Updates
- License Management
- Training
- 45 hours/month

> While Dynatrace is designed for fast and easy adoption, there is a need for ongoing configuration and integration work to meet a growing set of requirements.

3 MONTH

GOLD PACKAGE EXPRESS

For new customers and larger environments that require more work early on, we offer the short-term Gold Package.

- ValueFirst Workshop
- ValueOps Workshop
- Best Practices & Guidance
- Administration & Configuration
- Dashboards & Reports
- Proactive Problem Analysis
- Environmental Updates
- License Management
- Training
- 160 hours/month

12 MONTH

GOLD PACKAGE

For teams that need a lot of guidance and regular hands-on assistance, we offer the Gold Package.

- ValueFirst Workshop
- ValueOps Workshop
- Best Practices & Guidance
- Administration & Configuration
- Dashboards & Reports
- Proactive Problem Analysis
- Environmental Updates
- License Management
- Training
- 160 hours/month